



# FortiAP FAP-U24JEV FORTIAP-U24JEV

Quick Start Guide

# FAP-U24JEV Box Includes



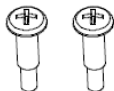
FortiAP U24JEV



QuickStart Guide



Mounting Plate (1)



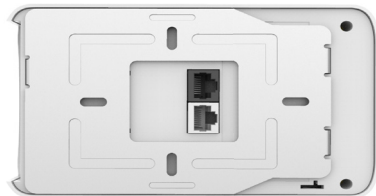
Screws (3)

# Installation

**IMPORTANT:** Supported only from FortiWLC Release 8.4.0 or later and FortiGate with FortiOS Release 5.6.3 and later.

The unit can be mounted on a wall using the provided wall mounting bracket or optionally be placed on a table using the table top stand.

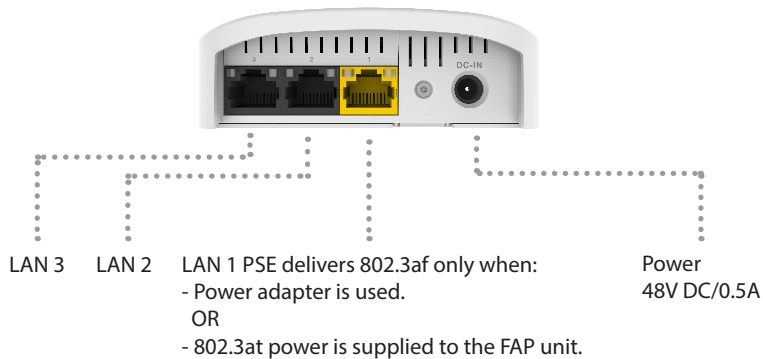
Attach the wall mount bracket/table top stand by sliding it into the bottom cover of the FortiAP unit.



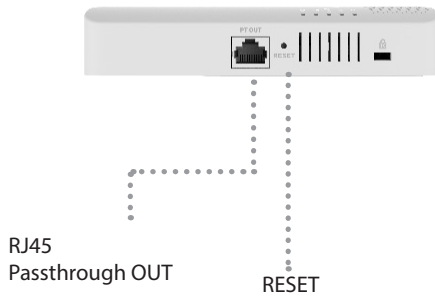
## Ports



## Ports



# Ports



# LED Status



Power  
Green: FAP powered on.  
Yellow: FAP is rebooting or upgrading firmware  
Off: FAP is powered off.



WAN  
Steady Green: Link is up  
Off: Link is down



WiFi 1  
Steady Green: 2.4G link is up  
Off: Link down



WiFi 2  
Steady Green: 5G link is up  
Off: Link down



BLE  
Steady Green: Bluetooth or BLE activity  
Off: No activity







## Connecting

Using the provided mounting hardware, attach the FortiAP unit to the wall.

Adequate grounding must be provided to the FortiAP unit in compliance with the local electrical code.

This device complies with the IEEE 802.af and 802.3at PoE specifications. Both PoE specifications support 1x1 MIMO and a default TX power of 20dBm for both 5GHz and 2.4GHz bands.

Caution: Do not use any PoE injectors that are not IEEE 802.3af or 802.3at compliant, as they may damage your device.

To connect the FortiAP unit:

1. Insert an Ethernet cable into the WAN port of the FortiAP unit.
2. Insert the other end of the Ethernet cable into your switch.
3. If you are not using PoE, connect the DC plug of the optional power adapter into the DC power jack on the FortiAP unit and then insert the other end into an appropriate power outlet.
4. The power LED will light up.

## Controller Discovery

The FortiAP boots up with the default FortiWLC AP image and tries to discover the FortiWLC, FortiGate, and FortiCloud controllers simultaneously.

The FortiAP connects to the controller that is first discovered.

- If FortiWLC controller is discovered, the unit continues booting up with the default FortiWLC image.
- If the FortiGate or the FortiCloud controller is discovered, the unit reboots with the FortiAP image.

For the FortiAP to discover the FortiCloud controller, you need to add the unique FortiCloud key labelled on the device to the FortiCloud. See section *FortiCloud Deployment*.

For the FortiAP to complete the FortiGate discovery, you need to authorize the FortiAP on the FortiGate. See section *FortiGate Deployment*.

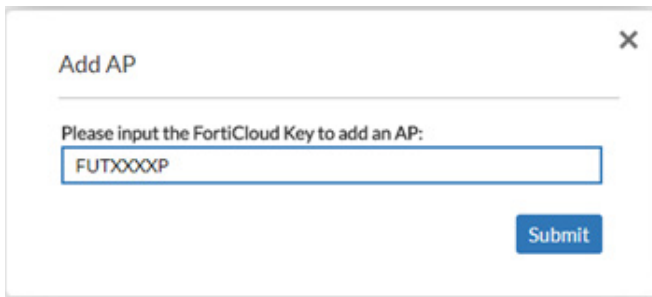
To bring the FortiAP back to factory default setting, insert a pin into the reset point on the power adapter and hold on for 10 seconds. Release the pin.

On the FortiAP image, run the *reload default factory* command to reset the FortiAP to factory default.

## FortiCloud Deployment

Follow these steps to complete the FortiCloud discovery.

1. Visit <http://www.forticloud.com> and sign in or create a new account.
2. Click Inventory > Import AP Key and enter the unique FortiCloud key located on your FortiAP device, then click Submit.



Add AP

Please input the FortiCloud Key to add an AP:

FUTXXXXP

Submit

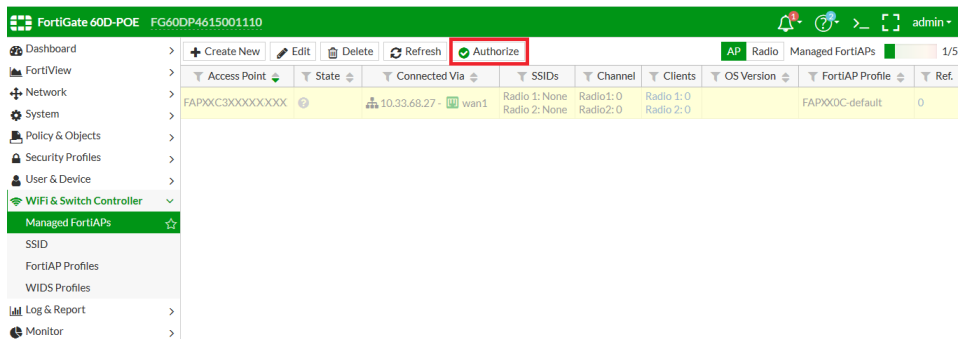
3. Deploy the FortiAP to an existing AP network, or create a new AP network, then click Submit.

4. Follow the prompts to associate the FortiAP device to an SSID.
5. Connect your FortiAP to an Internet connection. This can be a modem or another source of Internet connectivity.

Configure the discovered FortiAP.

# FortiGate Deployment

To complete the FortiGate controller discovery process, you need to authorize the FortiAP on the FortiGate.



FortiGate 60D-POE FG60DP4615001110

admin

AP Radio Managed FortiAPs 1/5

Authorized

Access Point	State	Connected Via	SSIDs	Channel	Clients	OS Version	FortiAP Profile	Ref.
FAPXXC3XXXXXXX		10.33.68.27 - wan1	Radio 1: None Radio 2: None	Radio 1: 0 Radio 2: 0	Radio 1: 0 Radio 2: 0		FAPXXDC-default	0

## Zero Configuration

The FortiAP unit is designed to require no configuration in most networks. Zero configuration mode works if the unit is on the same layer-2 network and subnet as the FortiWLC, or if the unit is on the same layer-3 network and subnet as the FortiGate or FortiCloud controller.

If the FortiAP wireless controller's IP address cannot be determined using Zero Configuration mode, or if the network uses static IP addresses, it can be configured to use a static IP address.

# Zero Configuration

To enable the FortiAP using Zero Configuration:

1. After connecting the FortiAP unit as described in the previous chapter, the unit goes through its boot procedure and requests an IP address from the DHCP server.
2. If the IP address is retrieved successfully, the FortiAP enters discovery mode to locate a Controller.

The discovery modes for the FortWLC controller are:

- DHCP option 43
- DHCP option 138
- DNS
- Mesh PNP
- Static Controller IP address

The discovery modes for FortiGate controller are:

- DHCP option 138
- DNS
- Multicast
- Broadcast
- Static Controller IP address

## Zero Configuration

The discovery mode for FortiCloud controller is:

- FortiCloud Protocol
3. Verify that the FortiAP has successfully connected to the controller in the FortiWLC/FortiCloud/FortiGate WebUI.



## Manual IP Configuration & Controller Discovery

To enable the FortiAP with a static IP address:

1. Connect the FortiAP device to a separate private switch or hub.
2. Access the AP console.
3. To configure FortiAP's own IP address, type **ip config net static address** *<ip-address>* **netmask** *<netmask ip-address>* **gateway** *<gateway ip-address>*.
4. [FortiWLC only] To discover the controller, type **ip config l2l3** *<l2only | l2preferred | l3only | l3preferred>*.
5. To configure a designated wireless controller's IP address, type **ip config controller name** *<controller ip-address>*.
6. Save the configuration by typing **ip config save**.
7. Move the FortiAP to the intended deployment location and connect the Ethernet cable.

## Cautions and Warnings

### Environmental specifications

Ambient operating temperature: 0C to 40C

Refer to specific Product Model Data Sheet for Environmental Specifications (Operating Temperature, Storage Temperature, Humidity, and Altitude)

Référez à la Fiche Technique de ce produit pour les caractéristiques environnementales (Température de fonctionnement, température de stockage, humidité et l'altitude).

**Caution:** This equipment is to be used in a Network Environment 0 per IECER 62101. This product is connected only to PoE networks without routing to the outside plant.

**Attention:** Ce matériel doit être utilisé dans un Environnement Réseau 0 par IECER 62101. Ce produit est uniquement connecté aux réseaux PoE sans installation externe de routage.

This product is intended to be supplied by a Listed Direct Plug-In Power Unit marked LPS or Class 2 and rated 12 Vdc, 2A or by 54 Vdc from PoE source.

Le produit doit être alimenté par un bloc d'alimentation à courant continu homologué UL de 12 Vdc, 2A nominal marqué LPS ou Class 2 ou par une source d'alimentation par Ethernet de 54 Vdc (PoE).

## Regulatory Notices

### Federal Communication Commission (FCC) – USA

This device complies with Part 15 of FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received; including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection

against harmful interference in residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if it is not installed and used in accordance with the instruction manual, it may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**WARNING:** Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

**Caution:** Operation of this device is restricted to indoor use only.

For operation within 5.15 ~ 5.25GHz frequency range, it is restricted to indoor environment.

This device meets all the other requirements specified in Part 15E, Section 15.407 of the FCC Rules.

### Industry Canada Equipment Standard for Digital Equipment (ICES) – Canada

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

### Innovation, Science and Economic Development (ISED) – Canada

This device complies with Industry Canada's License-exempt RSSs. Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'ISED applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

For product available in the USA/Canada market, only channel 1~11 can be operated. Selection of other channels is not possible.

Pour les produits disponibles aux États-Unis / Canada du marché, seul le canal 1 à 11 peuvent être exploités. Sélection d'autres canaux n'est pas possible.

This equipment complies with ISED radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Cet équipement est conforme aux limites d'exposition aux rayonnements ISED établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 20cm de distance entre la source de rayonnement et votre corps.

Caution: The device for the band 5150-5250 MHz is only for indoor usage to reduce potential for harmful interference to co-channel mobile satellite systems.

The maximum antenna gain permitted for devices in the band 5725-5850 MHz shall be such that the equipment still complies with the e.i.r.p. limits specified for point-to-point and non-point-to-point operation as appropriate.

Users should also be advised that high-power radars are allocated as primary users (i.e. priority users) of the bands 5650-5850 MHz and that these radars could cause interference and/or damage to LE-LAN devices.

Attention: Le dispositif de la bande 5150-5250 MHz est réservé à un usage intérieur afin de réduire l'interférence nuisible potentielle aux systèmes mobiles par satellite co-canal.

Le gain maximal d'antenne permis (pour les dispositifs utilisant la bande 5725-5850 MHz) doit se conformer à la limite de p.i.r.e. spécifiée pour l'exploitation point à point et non point à point, selon le cas.

De plus, les utilisateurs devraient aussi être avisés que les utilisateurs de radars de haute puissance sont désignés utilisateurs principaux (c.-à-d., qu'ils ont la priorité) pour les bandes 5650-5850 MHz et que ces radars pourraient causer du brouillage et/ou des dommages aux dispositifs LAN-EL.

This device has been designed to operate with an antenna having a maximum gain of 4 dBi for 2.4GHz and 5GHz. Antenna having a higher gain is strictly prohibited per regulations of ISED. The

required antenna impedance is 50 ohms.

Under ISED regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by ISED. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotopically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

Ce dispositif a été conçu pour fonctionner avec une antenne ayant un gain maximal de 4 dBi pour 2,4 GHz et 5GHz. Une antenne ayant un gain supérieur sont strictement interdites par la réglementation d'ISED. L'impédance d'antenne requise est de 50 ohms.

Conformément à la réglementation d'ISED, cet émetteur radio peut fonctionner seulement avec une antenne d'un type et d'un gain maximal (ou inférieur) approuvé pour l'émetteur par ISED. Dans le but de réduire les risques de brouillage radioélectrique aux autres utilisateurs, il faut choisir le type d'antenne et son gain de sorte que la puissance isotrope rayonnée équivalente (p.i.r.e.) ne dépasse pas l'intensité nécessaire à l'établissement d'une communication réussie.

This radio transmitter (IC: 7280B-121C01) has been approved by ISED to operate with the antenna types listed below with the maximum permissible gain and required antenna impedance for each antenna type indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.

Le présent émetteur radio (IC: 7280B-121C01) a été approuvé par ISED pour fonctionner avec les types d'antenne énumérés ci-dessous et ayant un gain admissible maximal et l'impédance requise pour chaque type d'antenne. Les types d'antenne non inclus dans cette liste, ou dont le gain est supérieur au gain maximal indiqué, sont strictement interdits pour l'exploitation de l'émetteur.

This device and its antennas(s) must not be co-located or operating in conjunction with any other antenna or transmitter except in accordance with IC multi-transmitter product procedures.

Cet appareil et son antenne (s) ne doit pas être co-localisés

ou fonctionnellement en association avec une autre antenne ou transmetteur.

Internal antenna Model:

Antenna	Qty	Antenna Type	Con- nector	Gain (dBi)	
				2.4GHz	5GHz
FAP-U24JEV					
Wi-Fi 2.4GHz Antenna	1	PIFA	IPEX	4	-
Wi-Fi 5GHz Antenna	1	PIFA	IPEX	-	4
BT Antenna	1	PIFA	IPEX	3.2	-

## European Conformity (CE) - EU

This is a Class B product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.



The product transmits within the frequency ranges and less than or equal to the power listed below:

2412-2472MHz less than +24dBm

5180-5240MHz less than 23dBm

5260-5320MHz less than 23dBm \*

5500-5700MHz less than 30dBm \*

Note: \* Only with DFS bands certification.

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